

How to make a booking

Look through our brochure and choose which cottage and activity you wish to take.

We suggest that you telephone us (01557) 814215. We can tell you straight away if the house and activity is available for you and we will reserve it for you. Also we can give you any help or advice you need.

Fill in our booking form. Please be sure to fill in all the blanks, and particularly SIGN the form, as this forms part of the firm contract which guarantees your holiday accommodation.

Post it to us together with a cheque for the amount of the deposit or the full amount (necessary if within six weeks of your holiday). To be sure of having the house you want, you MUST get the booking form and the PAYMENT to us within four days of your telephone booking. If it is not received, the house may be relet.

If your booking is accepted, we will send to you straight away an acknowledgement of receipt and confirmation that the house and activity are reserved for you, and a form for payment of the balance.

Not less than six weeks before the start of your holiday, you must return the form together with the balance due and the amount for the activity.

(PLEASE NOTE THAT NO REQUEST FOR THIS BALANCE WILL BE SENT. IF THE BALANCE IS NOT RECEIVED IN TIME, THE BOOKING WILL BE TREATED AS CANCELLED).

We will then send you an acknowledgement of receipt of your balance, and details as to where to collect the keys of your house.

Booking conditions

1. No subletting is permitted without written consent from the owner.
2. The owner reserves the right to enter the house at any reasonable time for inspection, repairs, etc.
3. Charges are fully inclusive. There are no extra charges for VAT, oil or electricity.
4. The owners reserve the right to charge for breakages, loss or damage. Tenants should report any deficiency which they notice on arrival, and any which occur during their visit.
5. The owners reserve the right to charge for cleaning if the house is left dirty. The house will have been thoroughly cleaned prior to arrival and tenants are requested to leave it in a like condition.
6. Time is required between tenancies in order to clean the house before the tenants arrive. Occupation of the house will be given at 4 p.m. on the first day of the let. The house must be vacated by 10 a.m. on the last day of the let. An extra days rent may be charged if the tenants do not leave on time.

GENERAL INFORMATION

ARRIVAL & DEPARTURE The properties will be available at 4p.m on the first day of let and we would ask tenants not to arrive before this time and must be vacated by 10a.m on the last day of the let.

CANCELLATION If you have to cancel your holiday after the balance has been paid, not less than six weeks before the start of your holiday, the balance will only be refunded if the holiday is relet; the deposit is non refundable. We do not provide insurance against this or against loss or injury while you are on holiday and you should approach your own insurance broker if you consider this advisable. If you find it necessary to cancel your holiday, please let us know as soon as possible.

BREAKAGES Please let us know as soon as possible if any breakage or damage occurs during your tenancy so that we can get it mended immediately for your convenience and that of the next tenant.

CAR PARKING Plenty of space immediately outside each property.

CLEANING The house will be clean on your arrival and you are requested to treat the house and it's contents with care and leave it clean on your departure.

GROCERIES This service is not normally available as some shops in Gatehouse are open on Sundays and in the evenings, but would be available if necessary by prior arrangement.

HEATING AND FUEL Coal is available on request for open fires and logs can sometimes be provided. Tenants are requested to be particularly careful not to cause burns to carpets etc when using open fires. Please use heating sensibly, turning heaters off when not needed.

LINEN HIRE Sheets, pillow cases, towels and tea towels are available for hire at £20 per person.

NEAREST SHOPS ETC. There are 2 small supermarkets, a Post Office, bank, chemist, book shop, hairdressers, several gift shops, 4 hotels, a pub, Mill on the Fleet Visitor Centre and buses (including a daily bus service to London) in Gatehouse which is approximately 2 miles from the Garden Cottage, 4 miles from Woodhead and 5 miles from Upper Rusko.

PETS Well behaved pets are welcome! Visitors are allowed one dog free. A charge of £20 is made for each extra dog. However visitors must make sure their pets are kept under strict control at all times and not allowed to run free, disturbing farm stock and wild animals, nor to cause damage to property or to get onto furniture at any time.

TELEPHONE There are pay-phones in each property.

WATER SUPPLY The Properties have their own private water supplies which are not treated with chemicals such as chlorine so the water tastes delicious (particularly good in Whisky!) All properties have ultra-violet filters but water should, of course, be boiled for babies.

RUSKO HOLIDAYS

*SECLUDED QUALITY
ASSURED
SELF-CATERING
ACCOMMODATION*

*IN BEAUTIFUL
SOUTH WEST
SCOTLAND*

ACTIVITIES & INFORMATION

**Our address and contact numbers:
Lady Vaux of Harrowden
Rusko Holidays
Gatehouse of Fleet
Castle Douglas
DG7 2BS**

Tel: 01557 814215

**Email: info@ruskoholidays.co.uk
Website: www.ruskoholidays.co.uk**

ACTIVITIES

GARDENS. Visit the beautiful gardens of Galloway which are especially wonderful in May and June and the Autumn. **Visits for parties with a Garden History expert can be arranged.**

TENNIS. Free use of the all-weather court at Rusko House.

HORSE RIDING. Bring your own horse and ride the 400 miles of newly opened forest tracks amidst spectacular scenery. Stabling and grazing available. Free private hacking is sometimes possible on owner's own horse for experienced riders at their own risk. There are several horse riding centres in the area.

HORSE DRIVING. Bring your own horse and trap and enjoy our quiet country roads and forest tracks. Horse driving instruction and drive-outs with owner's own horse and trap often available.

CRAFTS. Instruction available for beginners. Wool spinning, tapestry weaving and painting. Other crafts available by arrangement for groups.

FLY FISHING INSTRUCTION. For beginners, March to the end of September. Hire of rod, reel, line and landing net.

TROUT FISHING. Mid July - end of August and week-ends only 1st April - mid July and during September. Some evening fishing available.

SEA TROUT AND SALMON FISHING. From July - end of October (often the best time) on the River Fleet - a very attractive spate river which fishes well when the water is right. You can also fish for sea trout at night in low water conditions.



Garden at Rusko in June



Gatehouse Golf Course



Riding in the Galloway Forest



Walking "The Merrick"



Beverley Vaux & Ernie Wise driving Prince - 1984



Mossyard Beach



Loch Ornocknoch



Sailing at Cardoness Beach



Pool of Ness - River Fleet



Scottish Country Dancing

ACTIVITIES

GOLF. Gatehouse has its own stunning 9 hole course, one of 30 courses in the region, with magnificent views and very inexpensive green fees - open all year round. There is also a Driving Range near Kirkcudbright - 15 minutes away.

WALKING, CYCLING & MOUNTAIN BIKING
This is a wonderful area for walking, from quiet country, seaside and cliff strolls to wild hill-walking - try our highest hills, the Merrick and Cairnsmore of Fleet. We provide free help with planning routes and a hill walking guide is often available. Most houses have Walkers and Cyclists Welcome Awards. Cycle Route 7 passes through Rusko - much of it off-road.

BIRD & WILDLIFE WATCHING. There is a fantastic variety of birds, plants and wildlife around Rusko. You can see most birds of prey, including eagles, many species of owls, ravens nest above Rusko House and the bird watching is especially good in Autumn, Winter and Spring when the migratory ducks, geese and swans are in the area. The woods are full of roe deer, badgers, foxes, red squirrels, snow drops and blue bells and in the hills you will often see red deer, blue hares, snow buntings and golden plovers. **An expert guide can be arranged for groups.**

SWIMMING, SAILING AND WINDSURFING. There are several beautiful, unspoilt sandy beaches in the Fleet estuary, lapped by the warm gulf stream with safe swimming, rocks to climb, sandcastles to build, rock pools to investigate, great sailing and windsurfing and wonderful walking at low tide. There is an excellent Sailing Centre at New Galloway, and several indoor swimming pools nearby.

SCOTTISH COUNTRY DANCING. Come and join our local classes and dances. October to April.